







Proposed changes to bus services in

Granton, Austins Ferry, Abbotsfield, Claremont and Chigwell

Granton, Austins Ferry, Abbotsfield, Claremont and Chigwell					
Service Area	Existing Routes	New Route No's	Service Description	Service Hours	Frequency
Granton (Hestercombe Estate) Ten Mile Hill Austins Ferry	42	503	 Route 503 will operate between Hestercombe Estate and Glenorchy or Hobart City via Chigwell. New daytime and weekend services to Hestercombe Estate 	Mon-Thu 6am-11pm Friday 6am-12am Saturday 7am-12am Sunday 9am-8pm	Peak – 20-30 mins Daytime – 30 mins Nights – 60 mins Saturday – 60 mins Sunday - 120 mins
Abbotsfield	42	502	 Route 502 will operate between Claremont and Glenorchy or Hobart City via Abbotsfield. New daytime, night and weekend services will operate via Battersby Drive, Canberra Road and Box Hill Road between Adelphi Road and Claremont. 	Mon-Fri 7 _{am} -11 _{pm} Saturday 9 _{am} -12 _{am} Sunday 9 _{am} -8 _{pm}	Peak – 20-30 mins Daytime – 60 mins Nights – 60 mins Saturday – 60 mins Sunday - 120 mins
Austins Ferry Main Road	110 111 117-122 X1 X7	520	Services on Main Road will be provided by Route 520, an all stops service between Bridgewater and Glenorchy, extending to Hobart City in peak hours.	Mon-Thu 6am-11pm Friday 6am-12am Saturday 8am-12am Sunday 8am-9pm	Peak – 15-30 mins Daytime – 30 mins Nights – 60 mins Saturday – 60 mins Sunday - 60 mins
Granton (Hestercombe Estate) Ten Mile Hill Abbotsfield Austins Ferry Express	X4 X10	X02	 Faster peak hour express services to Hobart City travelling via Brooker Highway (express services will not travel via Glenorchy) 	Mon-Fri Peak	30 mins
Claremont Main Road	42 110 111 117-122 X1 X7	502 520	 Services on Main Road will travel to/from Glenorchy or Hobart City. Services to/from Glenorchy connect with frequent services to Hobart City. Peak hour services connect at Glenorchy with frequent express services to/from Hobart City. 	Mon-Thu 6am-11pm Friday 6am-12am Saturday 8am-12am Sunday 8am-9pm	Peak – 15-30 mins Daytime – 20-30 mins Nights – 30-60 mins Saturday – 30-60 mins Sunday - 30-60 mins
Chigwell Allunga Road	35 36 37 38 39 40	503	 Route 503 will operate between Hestercombe Estate and Glenorchy or Hobart City via Allunga Road Chigwell and Rosetta. Route 35 "Doorstopper" services will be discontinued. Frequent alternative services travel along Allunga Road. 	Mon-Thu 6am-11pm Friday 6am-12am Saturday 7am-12am Sunday 9am-8pm	Peak – 20-30 mins Daytime – 30 mins Nights – 60 mins Saturday – 60 mins Sunday - 120 mins
Chigwell Allunga Road EXPRESS	X4 X10	X03	 Peak hour express services will operate between Claremont and Hobart City via Allunga Road Chigwell and Glenorchy. More seats on express services due to a dedicated Claremont and Chigwell express service (Route X03). 	Mon-Fri Peak	30 mins
Cadbury Estate Chigwell Moorina Crescent	35 36 37 38 39 40	501	 Route 501 will operate between Cadbury Estate and Glenorchy via, Moorina Crescent, Chigwell and Rosetta Services to Windermere Beach Road, Teering Road and Maroubra Circle will be discontinued. Regular alternative services are available on Routes 501 and 503. 	Mon-Fri 7 _{am} -7 _{pm} Saturday 10 _{am} -4 _{pm}	Peak - 30 mins Daytime - 60 mins Saturday - limited
Chigwell Doorstopper	35	501 503	Doorstopper services will be discontinued. Frequent alternative services will be provided on main routes.		



Proposed changes to bus services in

Bridgewater, Gagebrook, Brighton and Old Beach/Otago

Service Area	Existing Routes	New Route No's	Service Description	Service Hours	Frequency
Brighton	126	521	 All stops services will travel to Glenorchy via Claremont, either direct or connecting to services at Bridgewater. Alternatively, passengers may change to services travelling to Glenorchy via Old Beach at Cove Hill Fair. 	Mon-Fri 6. ³⁰ am-8pm Saturday 9am-6pm	Peak – 20-30 mins Daytime – 60 mins Saturday – 60 mins
Brighton Express	800 X1 X3 X8	X21	 Faster peak hour express services to Hobart City travelling via Brooker Highway (express services will not travel via Glenorchy) Connect at Cove Hill Fair for all stops services to Glenorchy via Old Beach or Claremont. 	Mon-Fri Peak	20 - 30 mins
Bridgewater via Claremont	110 111 117-122	520	 All Stops services will travel to Glenorchy (Hobart City in peak hours) Weekend services start and end at Cove Hill Fair Connections at Cove Hill Fair with Route 530 services to and from Gagebrook and Old Beach. 	Mon-Thu 6am-12am Friday 6am-1am Saturday 8am-1am Sunday 8am-10pm	Peak – 15-25 mins Daytime – 30 mins Night - 60 mins Saturday – 60 mins Sunday - 60 mins
Bridgewater Express	X1 X7 X8	X20 X21	 Faster peak hour express services. Route X21 between Brighton and Hobart City via the Brooker Highway Express buses will stop in Bridgewater at Cove Hill Fair, Paice Street, Green Point Road and Eddington Street and Gunn Street (all stops as required), Additional Route X20 express services operate from Hobart City via Brooker Highway and Claremont in the evening peak. Off peak "limited stops" services replaced by all stops services to Glenorchy on Route 520. 	Mon-Fri Peak	20 - 30 mins
Bridgewater Gagebrook via Bowen Bridge	113 114 115 117-122 126	530 522	 Regular services between Cove Hill Fair and Glenorchy via Gagebrook and Bowen Bridge. Late night and early morning services to/from Gagebrook operate on Route 522 and travel via Bridgewater. Connections at Cove Hill Fair with Route 521 services to Brighton and Route 520 services to Claremont. 	Mon-Thu 6am-12pm Friday 6am-1am Saturday 8am-1am Sunday 9am-10pm	Peak – 30 mins Night - 60 mins Daytime – 60 mins Saturday – 60 mins Sunday - 60 mins
Bridgewater Gagebrook Express	X3 X9	X30	FAST peak hour services to Hobart City via Brooker Avenue (express services will not travel via Glenorchy)	Mon-Fri Peak	30 mins
Old Beach Otago	114 126	530	 Regular services between Cove Hill Fair and Glenorchy. New services to Clives Avenue and Childs Drive 	Mon-Fri 6am-9pm Saturday 8am-7pm Sunday 9am-6pm	Peak – 30 mins Daytime – 60 mins Saturday – 60 mins Sunday - 60 mins
Old Beach Otago Express	X3 X9	X30	 Fast peak hour services to Hobart City via Brooker Avenue (express services will not travel via Glenorchy) 	Mon-Fri Peak	30 mins
Honeywood	127 128	With- drawn	 Poorly patronised services along Briggs Road between Gagebrook and Brighton will be discontinued. 		



Proposed changes to bus services in

West New Town, Florence Heights

Service Area	Existing Routes	New Route No's	Service Description	Service Hours	Indicative Frequency
Florence Heights	11 12 13 14	541	 A more direct and consistent Route 541 will operate between Springfield and Hobart City via Florence Heights and New Town West. 	Mon - Fri 7 _{am} -7 _{pm}	Peak - 40 mins Daytime - 60 mins
New Town West	11 12 13 14 180	541	 One single consistent route between Hobart City, North Hobart and Springfield will operate via Forster Street, Baker Street, Jutland Village and Clare Street. Route 180 Doorstopper services will be replaced by Route 541 services. Services into New Town Plaza carpark discontinued (due to a planned redevelopment). New services on Forster Street and Giblin Street. Services to Wellwood Street will be discontinued (frequent services operate on Augusta Road). 	Mon - Fri 7 _{am} -7 _{pm}	Peak - 40 mins Daytime - 60 mins



Changes to bus services in

Goodwood, Lutana, East Moonah, and New Town East

Service Area	Existing Routes	New Route No's	Service Description	Service Summary	Indicative Frequency
Goodwood	15 16	561	 One single bus route between Hobart and Glenorchy serving Goodwood and Lutana. Bus route straightened to operate via Gepp Parade for faster travel time. Timetabled services to Technopark during peak hours. Some services travel via Risdon Road and New Town Road, serving New Town Plaza. 	Mon-Thu 6am - 7pm Fridays 6am - 11pm Saturdays 8am-7pm Sundays 10am-5pm	Peak – 20-30 mins Daytime – 60 mins Saturday - 60 mins Sundays - limited
Lutana	15 16 20	561	 One single bus route between Hobart and Glenorchy serving Goodwood and Lutana. More services via Lutana on Saturdays. Some services travel via Risdon Road and New Town Road, serving New Town Plaza. 	Mon-Thu 6am - 7pm Fridays 6am - 11pm Saturdays 8am-7pm Sundays 10am-5pm	Peak – 20-30 mins Daytime – 60 mins Saturday - 60 mins Sundays – limited
East Moonah	20	560	 New bus route between Hobart City and Glenorchy via Central Avenue with faster travel times. 	Mon - Fri 7 _{am-} 7 _{pm}	Peak – 30 mins Daytime – 60 mins
East Moonah Doorstopper	21	560	 Route 21 Doorstopper service discontinued. Nearby Route 561 services between Glenorchy and Hobart City travel via Central Avenue. 	Mon - Fri 7 _{am} -7 _{pm}	Peak – 30 mins Daytime – 60 mins
New Town East Doorstopper	190	560	 Route 190 Doorstopper discontinued. Regular services on Route 561 travel via Park Street. 	Mon - Fri 7am-6pm	Peak – 30 mins Daytime – 60 mins



Proposed changes to bus services in

Lenah Valley, Mt Stuart and West Hobart

Service Area	Existing Routes	New Route No's	Service Description	Service Hours	Indicative Frequency
Lenah Valley Glenorchy	27	550	More services operating during the daytime and Saturdays between Hobart City and Glenorchy via Augusta Road and Kalang Avenue.	Mon - Thu 7am-10pm Fridays 7am-12am Saturdays 8am-12am Sundays 9am-8pm	Peak – 30 mins Daytime - 60 mins Evening – 60 mins Weekend – 60 mins
Lenah Valley Glenorchy	X6	X50	Peak hour limited stops express services straightened to improve travel time.	Mon – Fri Peak	Peak – 30 mins
Lenah Valley	6 10 27	550	Services between Lenah Valley and Hobart via Augusta Road restored at nights and weekends.	Mon - Thu 7am-10pm Fridays 7am-12am Saturdays 8am-12am Sundays 9am-8pm	Peak – 30 mins Daytime - 60 mins Evening – 60 mins Weekend – 60 mins
Lenah Valley Girrabong Road Ruth Drive Pottery Road Doyle Avenue	8 9	551	 One single route operating between Lenah Valley and Hobart City via Mt Stuart and North Hobart. Improved peak hour, daytime and Saturday service levels. 	Mon – Fri 7 _{am} -7 _{pm} Saturdays 8 _{am} -6 _{pm}	Peak – 20-30 mins Daytime - 60 mins Saturday – 60 mins
Mt Stuart	4 5 6	551	 Route 551 will operate between Lenah Valley and Hobart City via Mt Stuart and North Hobart, using Mt Stuart and Elphinstone Roads. 	Mon – Fri 7 _{am} -7 _{pm} Saturdays 8 _{am} -6 _{pm}	Peak – 20-30 mins Daytime - 60 mins Saturday – 60 mins
West Hobart	3 4 5 6	540	Route 540 will operate between Hobart City and West Hobart via Forest Road and Lansdowne Crescent.	Mon - Thu 7am-10pm Fridays 7am-12am Saturdays 8am-12am Sundays 9am-8pm	Peak – 20 mins Daytime - 60 mins Evening – 60 mins Weekend – 60 mins
West Hobart North Hobart	180	540	 Route 180 Doorstopper services discontinued. Route 540 services will be extended during the daytime Monday to Saturday to operate between West Hobart and North Hobart. 	Mon-Sat 9 _{am} -4 _{pm}	Daytime – 60 mins Saturday - 60 mins



Proposed changes to bus services in

Berriedale, Montrose and Rosetta

Service Area	Existing Route	New Route No's	Service Description	Service Hours	Frequency
Rosetta Kanella Avenue Catherine Street	34	501	Route 501 will operate between Cadbury Estate and Glenorchy via Catherine Street and Danina Street.	Mon - Fri 7 _{am} -7 _{pm} Saturday 9 _{am} -4 _{pm}	Peak – 20-30 mins Daytime - 60 mins Saturday - limited
Rosetta Marys Hope Road (Upper)	39 40	501	Route 501 will operate between Cadbury Estate and Glenorchy via Rosetta and Marys Hope Road.	Mon - Fri 7 _{am} -7 _{pm} Saturday 9 _{am} -4 _{pm}	Peak – 20-30 mins Daytime - 60 mins Saturday - limited
Rosetta Crosby Road	34 38	503	 Route 503 will operate between Hestercombe Estate and Glenorchy or Hobart City via Chigwell and Crosby Road Rosetta. Services will operate via Crosby Road, not via Gould Crescent and Addison Street for faster travel times. 	Mon-Thu 6am – 11pm Friday 7am – 12am Saturday 7am – 11pm Sunday 9am – 8pm	Peak – 20-30 mins Daytime – 30 mins Night - 60 mins Saturday - 60 mins Sunday - 120 mins
Rosetta Crosby Road Express	No existing express service	X03	 Peak hour express service operating between Claremont and Hobart City via Glenorchy will supplement all stops services and re-routed to travel via Crosby Road. 	Mon-Fri Peak	30 mins
Berriedale Berriedale Road (lower)	34 35 37	501	Route 501 will operate between Cadbury Estate and Glenorchy via Berriedale and Marys Hope Roads.	Mon - Fri 7 _{am} -7 _{pm} Saturday 9 _{am} -4 _{pm}	Peak – 20-30 mins Daytime - 60 mins Saturday - limited
Berriedale Berriedale Road (upper)	38	503	Route 503 will operate between Hestercombe Estate and Glenorchy or Hobart City and travel via upper Berriedale Road and Crosby Road.	Mon-Thu 6am – 11pm Friday 7am – 12am Saturday 7am – 11pm Sunday 9am – 8pm	Peak – 20-30 mins Daytime – 30 mins Night - 60 mins Saturday - 60 mins Sunday - 120 mins
Berriedale Berriedale Road (upper) Express	No existing express service	X03	Peak hour express service operating between Claremont and Hobart City via Glenorchy will supplement all stops services and be routed to travel via Berriedale and Crosby Road in lieu of Marys Hope Road.	Mon-Fri Peak	30 mins
Montrose	38 39 40	501 503	 Routes 501 and 503 will combine to form a frequent service along Marys Hope Road (between Crosby Road and Katoomba Crescent), Katoomba Crescent and Montrose Road. 	Mon-Thu 6am – 11pm Friday 7am – 12am Saturday 7am – 11pm Sunday 9am – 8pm	Peak – 15-30 mins Daytime – 30 mins Night - 60 mins Saturday - 60 mins Sunday - 120 mins
Montrose Express	X4 X10	X03	Peak hour express service operating between Claremont and Hobart City via Glenorchy will supplement all stops services.	Mon-Fri Peak	30 mins
Montrose Montrose Road (upper)	31 32	With- drawn	Services from Jackson Street will be straightened and will no longer operate via upper Montrose Road. Frequent services operate along Katoomba Crescent and lower Montrose Road.		



There are no changes proposed to current Route 694 services between Risdon Vale and Glenorchy.



Proposed changes to bus services in

Jackson Street, Chapel Street, Tolosa Park and West Moonah

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Service Area	Existing Routes	New Route No's	Service Description	Service Hours	Indicative Frequency
Glenorchy Jackson Street Chapel Street	31 32	512	 Route 512 will operate on a more direct route via Brent Street, Sussex Street and Continental Road between Jackson Street and Glenorchy or Hobart City. 	Mon-Fri 7 _{am} -9 _{pm} Saturday 9 _{am} -9 _{pm} Sunday 9 _{am} -6 _{pm}	Peak (X12) - 30 mins Daytime - 30-60 mins Saturday – 60 mins Sunday - limited
Glenorchy Jackson Street Chapel Street Express	Х6	X12	 Route X12 will operate in place of Route 512 during peak hours, and will travel express between Glenorchy and Hobart City. Change at Glenorchy for all stops services. New express services to the Sussex Street area will be provided by Route X12 operating via Glenorchy and Brooker Avenue in place of Lenah Valley. 	Mon-Fri Peak	Peak - 30 mins
Glenorchy Chapel Street	31 32	542	 Route 542 services through West Moonah will be routed to service lower Chapel Street. 	Mon-Fri 7 _{am} -7 _{pm} Saturday 8 _{am} -6 _{pm}	Peak - 30 mins Daytime - 60 mins Saturday – 60 mins
Tolosa Park	28	510, 511	 Routes 510 and 511 will combine to form the service between Tolosa Park and Glenorchy or Hobart City. 	Mon-Fri 7 _{am} -11 _{pm} Saturday 8 _{am} -9 _{pm} Sunday 10 _{am} -6 _{pm}	Peak (X11) -20-30 mins Daytime - 60 mins Saturday – 60 mins Sunday - limited
Tolosa Park Express	New service	X11	 Route X11 will operate in place of Route 511 during peak hours, and will travel express between Glenorchy and Hobart City. Change at Glenorchy for all stops services. 	Mon-Fri Peak	30 mins
Glenorchy Barossa Road	27	550	 More daytime and Saturday services between Glenorchy and Hobart City via Lenah Valley. Peak hour services operate on express Route X50 in place of Route 550. 	Mon-Fri 7 _{am} -7 _{pm} Saturday 9 _{am} -7 _{pm}	Peak (X50)- 30 mins Daytime - 60 mins Saturday- 60 mins
Glenorchy Barossa Road	Х6	X50	Express services operating via Barossa Road and Lenah Valley will be straightened to improve journey times.	Mon-Fri Peak	30 mins
West Moonah	24 26 180 190	542	 One consistent route between Glenorchy and Springfield or Hobart City will service West Moonah. Service routed to include lower Chapel Street Glenorchy. 	Mon-Fri 7 _{am-10pm} Saturday 8 _{am-6pm}	Peak - 25-30 mins Daytime – 60 mins Saturday - 60 mins
Moonah/ West Moonah Doorstopper	21	With- drawn	 Poorly patronised services discontinued. Regular alternative services will be available nearby on Routes 510, 511, 541, 542 and along Main Road. 		



Proposed changes to bus services in

Glenorchy to Hobart City via Main Road, New Town Road and Elizabeth Street

Service Area	Existing Routes	New Route No's	Service Description	Service Hours	Frequency
Turn Up and Go • Glenorchy • Moonah • New Town	28-126	500-520 542	 "Turn Up and Go" frequencies and hours of operation substantially unaltered All services will carry a route number between 500 and 520. More services on Saturdays 	Mon-Thu 6am-11pm Friday 6am-1am Saturday 7am-1am Sunday 7am-10pm	7am to 7pm At least every Mon-Fri 10 mins Saturday 20 mins Sunday 30 mins Other times 30 mins
Glenorchy Express	X1 X3 X4 X6 X7 X8 X9 X10	X03 X11 X12 X50	 Fast Peak hour express services between Hobart City and Glenorchy Route X03 via Elwick Rd and Brooker Hwy Routes X11 and X12 via Metro Springfield and Derwent Park Road Route X50 via Barossa Road and Kalang Avenue 	Mon-Fri Peak	Route X03 – 30 mins Route X50 – 30 mins Route X11 – 30 mins* Route X12 – 30 mins* (*) - combine to form a 15 min frequency to Glenorchy and Metro Springfield
North Hobart	11-126	500-550	 No substantial change to levels of service Services to and from Glenorchy via Main road Services to and from Lenah Valley 	Mon-Thu 6am-11pm Friday 6am-1am Saturday 7am-1am Sunday 7am-10pm	7am to 7pm At least every Mon-Fri 10 mins Saturday 20 mins Sunday 30 mins Other times 30 mins



Frequently asked questions

These are some of the commonly asked questions. This section will be updated as we receive more feedback.

You asked	Our response
Why are the Doorstopper services being withdrawn?	Patronage does not warrant retention in their current form. However, we are acutely aware of the impact of the removal of Doorstopper services and new routes have been designed to cater for passengers requirements wherever possible (eg — new and regular services to Jutland Village).
Why won't my express bus go to Glenorchy?	Express services will provide City commuters with a faster and more direct alternative by using the Brooker Highway wherever possible. Where express services do not travel via Glenorchy an all stops service will also operate.
Why is the Route X1 service being replaced by an all stops service?	 Express services will offer faster services for commuters to Hobart CBD in peak hours. Experience has shown that existing "express" services do not travel any faster than regular services due to the number of stopping points. Stopping patterns for the different routes (for example X1, X7, X8) are inconsistent and confusing.
Why are services in Briggs Road Honeywood being withdrawn?	This area is outside Metro's operational area. Patronage does not justify retention of these services.
I want a service that gets me where I want to go safely as quickly and most importantly as direct as possible. How does this review help?	This is a fundamental component of the review. We believe the proposed network and services provides for more direct services with faster running times. Express services will offer faster, more direct travel to Hobart CBD.
Why are the route numbers changing?	This review is extensive and the first major overhaul of the northern suburbs since 1994. The proposed route numbering system was started on the eastern shore in 2009 and will be extended to the full network over time. Route numbers have been grouped to aid geographic identification. 500 series = northern suburbs; 600 series = eastern shore, 400 series = southern (future review). Express route numbers will reflect the all stops route number to the same locality (eg All Stops to Tolosa Park is Route 511, Express to Tolosa Park is Route X11)
What is happening in Brighton?	 Dedicated peak hour express services will significantly reduce travel time to or from Hobart. More access to services during weekdays daytime and Saturday. Changed route in Brighton township to serve new housing areas.
What's happening in Old Beach? Will buses ever travel via Fouche Ave?	 New services are being provided to Clives Ave and Childs Dr. More regular services will be provided during weekdays daytime and on weekends. We intend buses will use Fouche Ave when the roadway link to Jetty Rd is built. We are not aware of any plans by for this at present.
Why won't buses pass the Lamprill Circle shop bus stop any more?	The current bus route requires buses to double back over roads they have already travelled on. The bus route is being straightened to improve travel times. New bus stops will be installed near the top of the link road, a very short walk from the shop.



Need more information on the bus network proposal?

If you want more information about the northern suburbs review, Metro is holding public information forums and displays during June and July 2014. Feel free to call in and talk to Metro staff, or you can just view the proposal in more detail.

1. Come and talk with us

The Metro team will be out on the network to answer questions about the proposed changes. Come and visit us at the following information sessions.

Metro Shop, Hobart Ground Floor, 22 Elizabeth Street Hobart	11am to 1pm	Thurs Thurs Thurs Thurs Thurs	12 June 2014 19 June 2014 26 June 2014 3 July 2014 10 July 2014
Glenorchy LINC 4 Terry Street Glenorchy	10am to 2pm	Wed Tue Mon	18 June 2014 24 June 2014 30 June 2014
Bridgewater LINC Green Point Road Bridgewater (behin	10am to 2pm d the Civic Centre)	Tue	17 June 2014

2. You can visit our displays at the following locations and times:

Metro Shop	June 10 to July 11	1
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Ground Floor, 22 Elizabeth Street Hobart

Glenorchy LINC June 11 to July 11

4 Terry Street Glenorchy (open Mon-Sat)

Bridgewater LINC June 11 to July 11

Green Point Road Bridgewater (behind the Civic Centre)

3. Email us at correspondence@metrotas.com.au

4. Call the Metro Information Hotline on 13 22 01